

# ***Minimum and Recommended Requirements for Cisco IP Communicator***

If you need assistance with verifying the hardware and software of your system please contact your departmental REACH member for assistance. Visit this page if you need help finding your department's REACH member:

<http://www.uic.edu/depts/acc/reach/>

## **Internal Hardware**

### **Microsoft Windows Vista:**

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- A Microsoft Vista Premium Ready PC. For details about the minimum hardware requirements for Windows Vista (in addition to the requirements in this table), search for *Premium Ready PC* on the Microsoft website or see this URL:  
<http://support.microsoft.com/kb/919183>

**Note:** Cisco IP Communicator is only compatible with Microsoft Windows 32-bit operating systems (Windows 2000, XP and Vista). 64-bit editions of XP and Vista and non Microsoft Windows operating systems such as Mac, Linux, etc are not supported at this time.

- Disk space: 100 MB free disk space
- Memory: 1 GB RAM (see the software row in this table for the **supported Vista OSs**)
- A non-ISA full-duplex sound card (integrated or PCI-based) or USB sound device
- A 10/100 Mbps Ethernet network interface card
- SVGA video card
- 800 x 600 x16-bit screen resolution (1024 x 768 x 16-bit or better recommended)

### **Microsoft Windows XP and Windows 2000:**

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- 450 MHz Pentium III or equivalent (Pentium P4 1.5 GHz or higher recommended)
- Disk space:100 MB free disk space
- Memory:
  - 256 MB RAM for Windows 2000
  - 512 MB RAM for Windows XP
  - 512 MB RAM or more recommended for Windows 2000 and Windows XP
- A non-ISA full-duplex sound card (integrated or PCI-based) or USB sound device
- A 10/100 Mbps Ethernet network interface card
- SVGA video card
- 800 x 600 x16-bit screen resolution (1024 x 768 x 16-bit or better recommended)

## **Software**

- Microsoft Windows Vista Business Edition or Enterprise Edition with or without Service Pack 1
- Windows XP Professional with Service Packs 1, 2 and 3
- Windows 2000 Professional with Service Pack 4

 **Caution** If you are using Cisco IP Communicator with a USB audio device, you might need to install the specified Microsoft hotfix to avoid system crashes.

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You must install a Microsoft Windows USB audio device hotfix if you use Cisco IP Communicator with both of these:

- Windows 2000 Service Pack 4
- USB audio devices

To obtain the hotfix contact us at [voip@uic.edu](mailto:voip@uic.edu) and include ‘hotfix for Microsoft Windows USB audio device’ in the subject line.

## **USB Headsets and Handsets**

Optional. Click [here](#) for more info

## **Connectivity**

128 kbps network connection